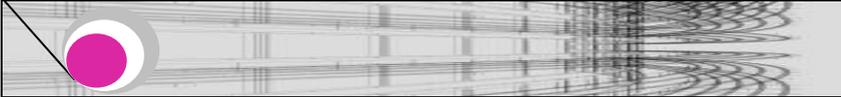
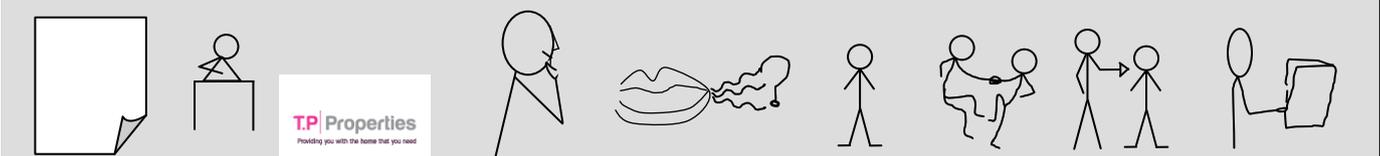


'Providing you with the home that you need.'	<b>Statement Of Aims And Objectives (Mission Statement Or Vision)</b>	Control ID	TPP ID P 100004
		Effective Date	9 <sup>th</sup> September 2009
		Revision Date	Annually
		Revision Number	1
		Approved By	<i>P. Woodcock</i>

This is a joint purposes document, serving the needs of employees, partners and community members.



This leaflet is about the work of T.P Properties.  
If necessary please ask someone to help you read it.

T.P Properties aims to provide the very best in housing for those with a learning disability, physical disability or mental health need. The Company views itself as a key member of community development, promoting the inclusion and successful participation of all community members.

All business processes are established to ensure that partners, residents and communities achieve their optimum business, statutory and living objectives. This will be achieved by promoting a standard of property acquisition, building and adaptation excellence, which embraces fundamental principles of 'Best Value', and is witnessed and evaluated through robust frameworks and the following business aims and objectives:

1. To ensure that the service is delivered in accordance with agreed contracts or agreements.
2. To work in collaboration with the all stakeholders, to continuously develop and appraise models of excellence, making best use of resources and maximising value for money.

3. To use multi-skilled individuals where possible who can attend to broad and complex tasks, creating a lean model.
4. To ensure that the service is delivered flexibly, attentively and in a non-discriminatory fashion.
5. To undertake a programme of risk assessment and health and safety to ensure competent task execution.
6. To manage and implement a programme of staff planning, selection, recruitment, training and personnel development to enable housing tasks to be competently achieved; recognising that proficient personnel management and staff development is essential in ensuring quality outcomes.
7. To be committed to evidence based work practices, which provide the opportunity for constant improvement and audit measures. To deliver a service of the highest quality that will meet all stakeholders' objectives. In this respect the service is designed to meet the Certification requirements of the ISO 9001:2000 Quality Standard (latest edition), but in a people-oriented fashion.